

## 9700 Error Code

Stuck Keyboard	Medium	Display error code 1. The SpO2 display contains “Err” in amber, and the Heart Rate display contains “E01” in amber.	Stop operation.
Sound Module Fault	Medium	Display error code 2. The SpO2 display contains “Err” in amber, and the Heart Rate display contains “E02” in amber.	Stop operation.
Sound Module Communications	Medium	Display error code 3. The SpO2 display contains “Err” in amber, and the Heart Rate display contains “E03” in amber.	Stop operation.
Oximeter Module Communications	Medium	Display error code 4. The SpO2 display contains “Err” in amber, and the Heart Rate display contains “E04” in amber.	Stop operation.
Display Module Fault	Medium	Display error code 5. The SpO2 display contains “Err” in amber, and the Heart Rate display contains “E05” in amber.	Stop operation.
External Flash Memory Alarm – Memory Non-Functional	Medium	Display error code 6. The SpO2 display contains “Err” in amber, and the Heart Rate display contains “E06” in amber.	Stop operation.
External Flash Memory Alarm - Patient Data Storage/Retrieval	Medium	Display error code 9. The SpO2 display contains “Err” in amber, and the Heart Rate display contains “E09” in amber.	Stop operation.

Typically error codes issues will have to come back to us for repair.

The only exceptions are error **06 & 09** these can be cleared by doing a factory clear function.

Press and hold the (+) and (-) buttons then momentarily press the On/Standby button and turn the unit on. Keep the (+) and (-) buttons held until the 7 segment displays are lit, then release the (+) and (-) buttons, then immediately press and hold the Alarm Silence button, prior to the 'REV' being displayed. Verify 'dnE CLR' is output on the seven segment displays. Release the Alarm Silence button.